



COVID-19 BENCHMARKING FOLLOW UP

Attendees:

Accenture
Amazon
Coinbase
Comerica
Dell
Disney
Expedia
Fannie Mae
GAP
Microsoft
MLK Community Hospital
Netflix
Oracle
PG&E
Southern California Edison
Splunk
Uber
Western Digital

Benchmarking analysis provided by Facebook in appreciation for participating.

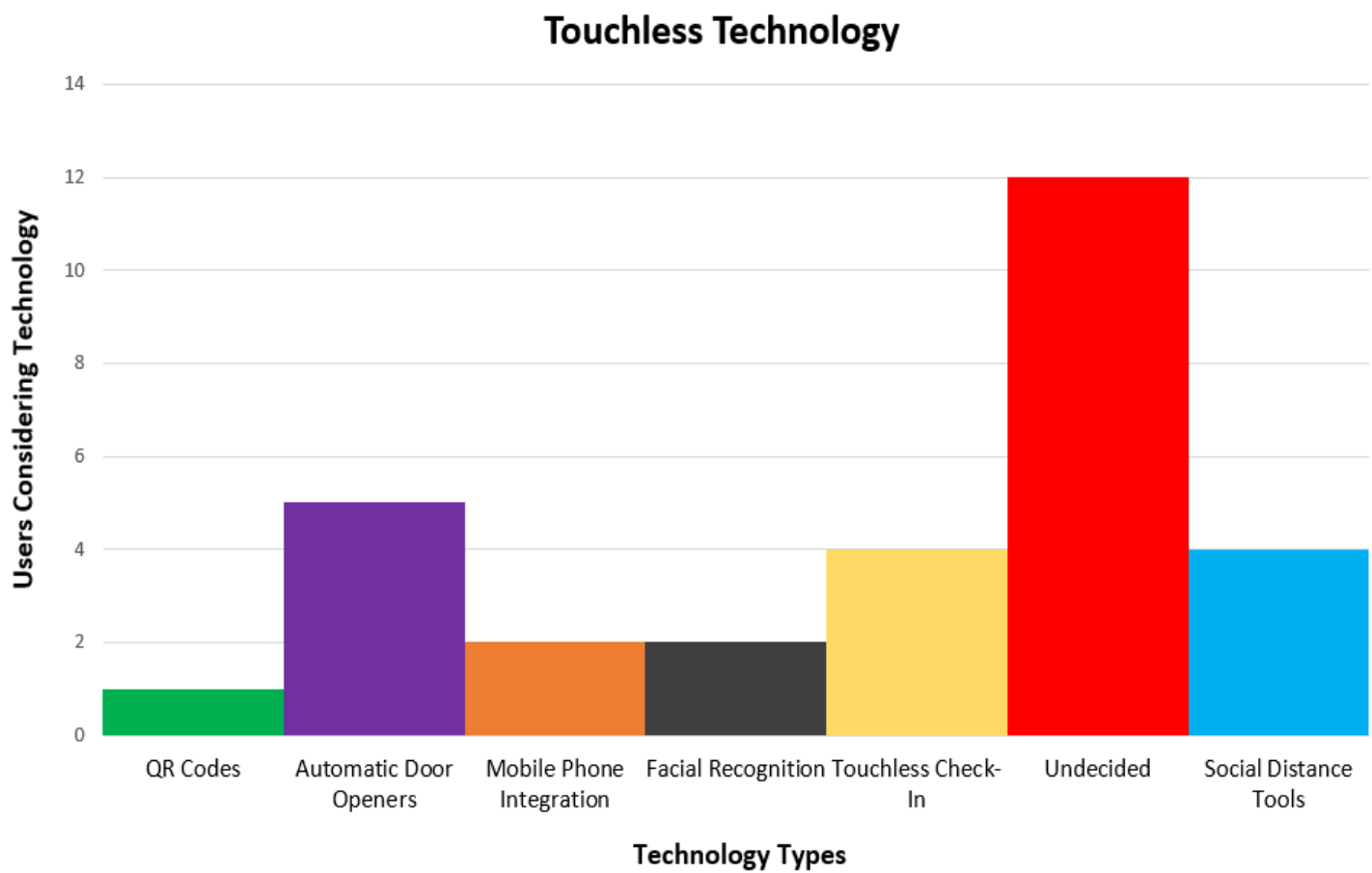
FACEBOOK - 1 Facebook Way, Menlo Park, CA 94025



Technology Changes

➤ *Is your company considering (or currently using) any touchless technologies for access control?*

- QR Codes
- Automatic Door Openers
- Mobile Phone Integration
- Facial Recognition
- Touchless Check-In
- Social Distancing Devices
- Undecided

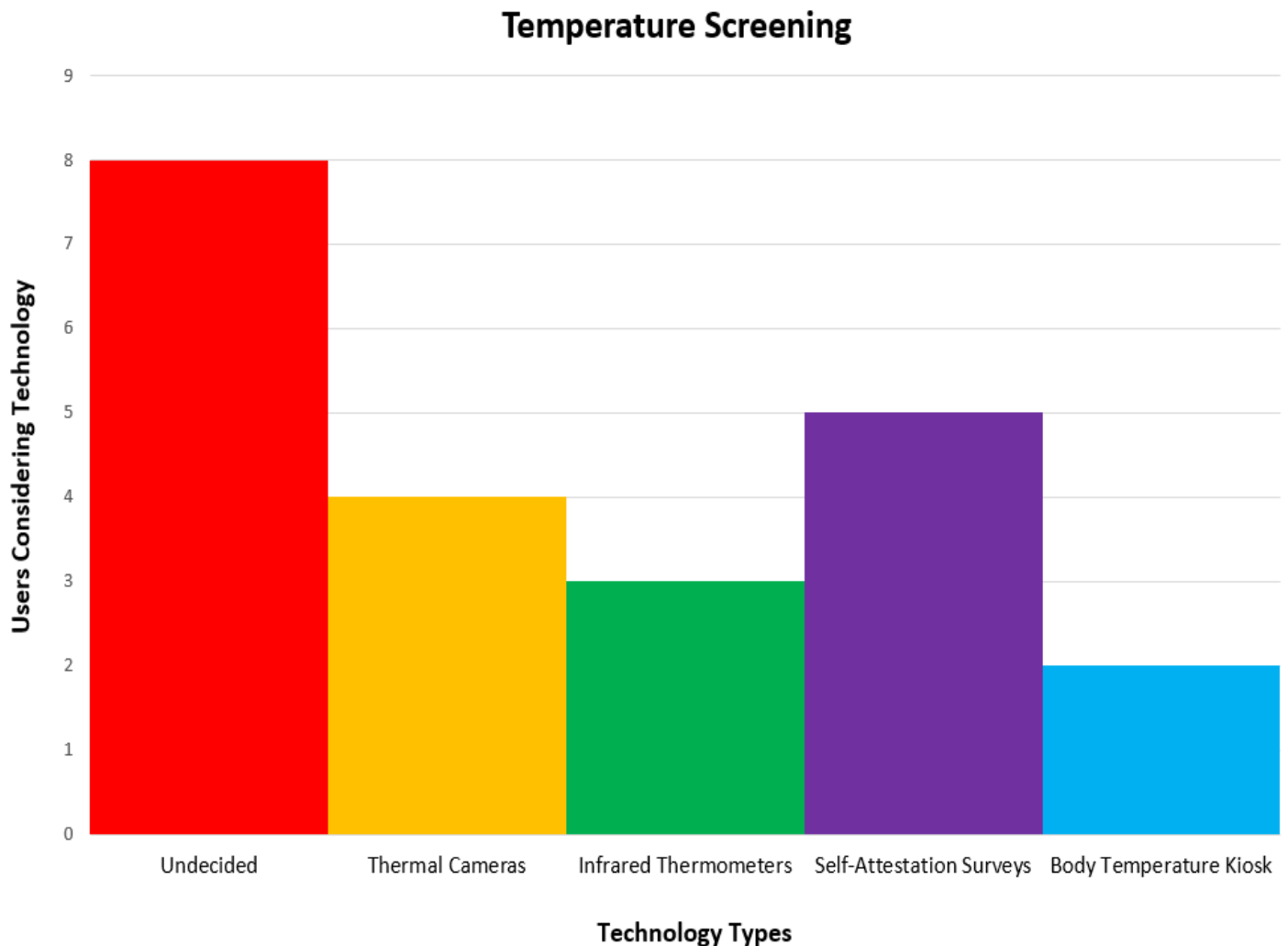




Technology Changes

➤ *Is your company considering (or currently using) any temperature measuring technologies?*

- Thermal Cameras
- Infrared Thermometers
- Self-Attestation Surveys
- Body Temperature Kiosk
- Undecided

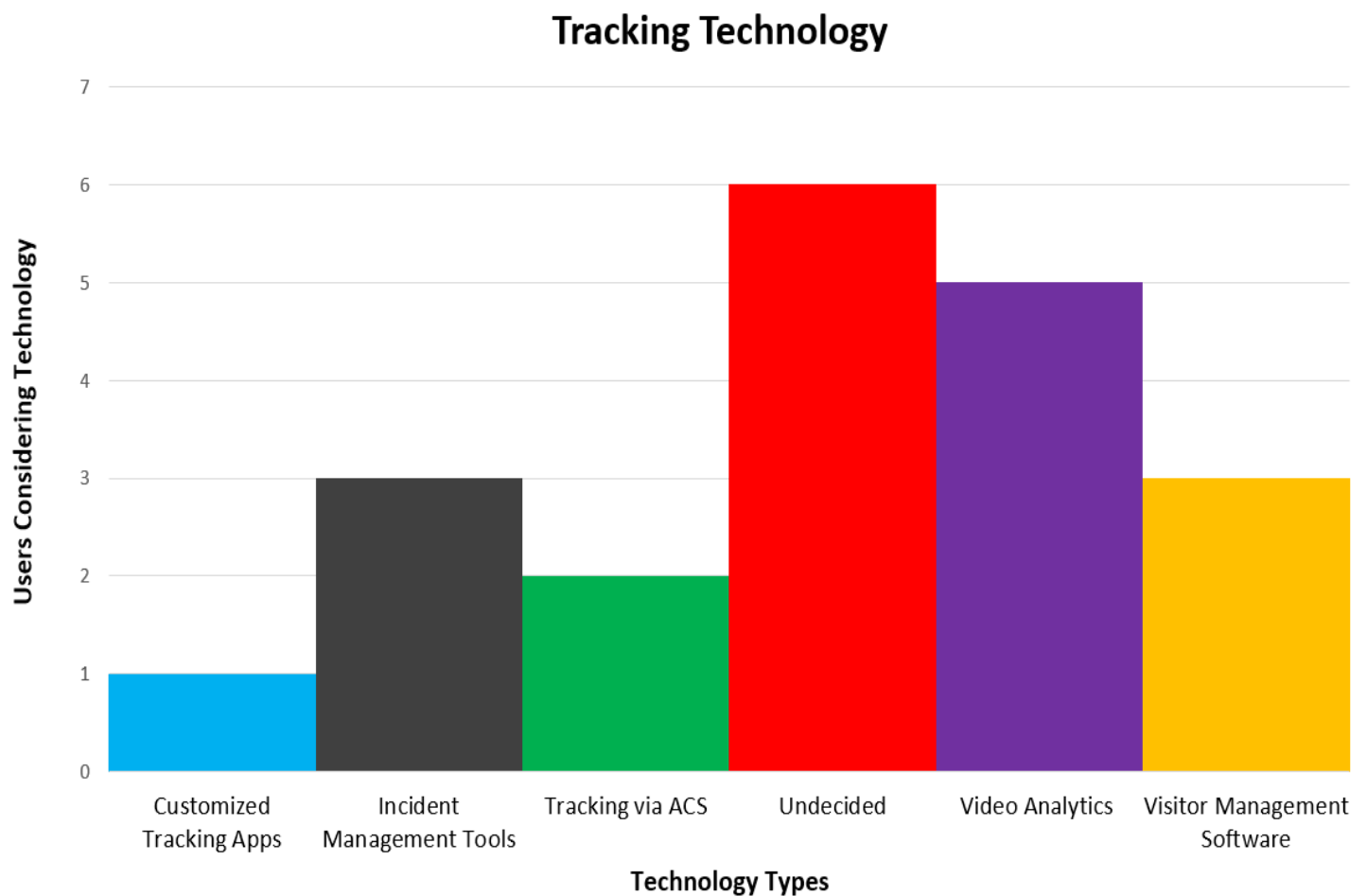




Technology Changes

➤ *Is your company considering (or currently using) any tracking technologies to trace potential COVID-19 interactions?*

- Video Analytics
- Visitor Management Software
- Custom Tracking Application
- Tracking Via Access Control System
- Incident Management Tools
- Undecided



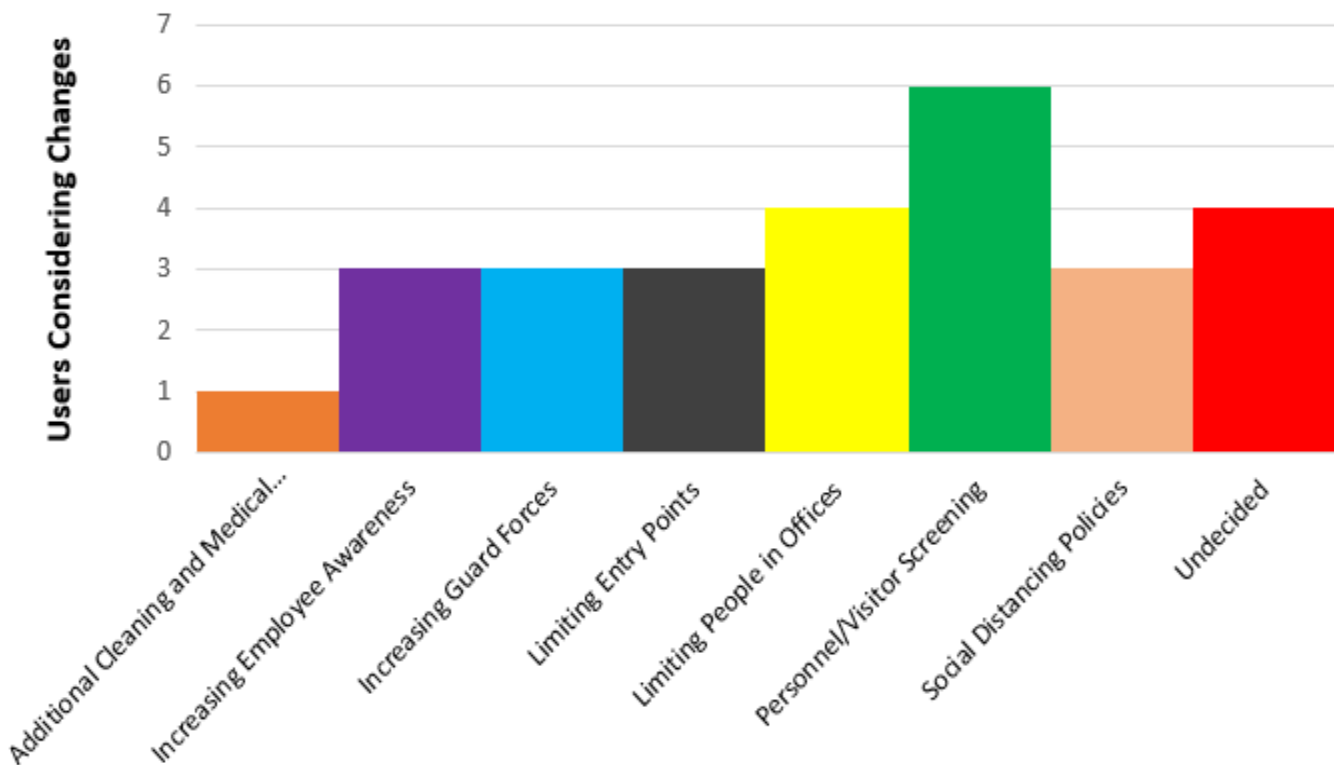


Operations and Procedural Changes

➤ *Are you planning on making any changes to your current security operation/policies when returning to work?*

- Increasing Guard/Medical Workforce
- Increasing Employee Training/Awareness
- Limiting Entry Points into Offices
- Limiting People in Offices
- Personnel Screening
- Social Distancing Policies
- Visitor Screening

Operation/Procedural Changes





Technology Pros and Cons

Thermal Cameras

Pros:

1. Ability to alert personnel if abnormal temperatures are detected
2. Options for easy-to-use handheld devices
3. Some units offer a multi-person scanning instead of screening one individual at a time
4. Possibility to automate the screening process while remaining accurate

Cons:

1. Elevated body temperatures are not always the best way to determine if someone is sick (could be high due to recent exercise, hot temperatures outside, etc.)
2. Time-consuming process to ensure all employees are screened properly
3. Units can be very costly – Typically used for specific commercial applications (IDF temperatures, air duct monitoring, etc.)
4. Usually not purchased in mass quantities, so there could be shortages
5. Does NOT detect COVID-19 and cannot be considered a medical device
6. Secondary device like infrared thermometers would also be required to determine an accurate temperature
7. Legal concerns around thermal technology and how the data is being stored
8. Units must be properly calibrated to ensure best accuracy
9. Concerns around how to handle a situation where someone does fail the screening



Technology Pros and Cons

Contact Tracing Tools

Pros:

1. Can be done with an existing access control system with the proper configuration and monitoring
2. Options for mobile phone integrations and applications
3. Can be done with technology or through a vetted interview process (to determine who the person has been in contact with)
4. Important for those with open office areas where there is only one main access-controlled entry point
5. Some contact tracing can be done through calendars/meetings to determine if a person has been in contact with others

Cons:

1. Need input from HR and Investigation teams to ensure there are no violations or privacy concerns
2. Outbound readers or additional hardware for contact tracing could be costly
3. Some options require a physical device to be worn by individuals while at work
4. Some options require a strong Wi-Fi or cellular signal to be accurate

Body Temperature Kiosks

Pros:

1. No-touch platforms available
2. Some manufacturers offer a reasonably quick screening time
3. Can easily interface with a visitor management system
4. Ability to be automated

Cons:

1. Usually not purchased in mass quantities, so there could be shortages
2. Depending on the product, the process can be time-consuming



Technology Pros and Cons

Social Distancing Tools

Pros:

1. Can be done monitored with video analytics on the existing video management system (crowd control/people counting)
2. Some products provide real-time social distancing statistics
3. Some products can be re-purposed as a panic button or asset tracker
4. Ability to alert when individuals break social distancing policies
5. Some products offer an audible or visible warning system to warn individuals about breaking social distancing
6. Some products can also double as a contact tracing unit as the individual's location is being monitored
7. Some devices do not require internet or cellular service
8. Social distancing can be done through additional technology, policy or work culture changes

Cons:

1. Some products require a physical device to be worn by an individual while at work
2. Some options require a strong Wi-Fi or cellular signal to be accurate
3. Need input from HR and Investigation teams to ensure there are no violations or privacy concerns
4. There are concerns around using technology like facial recognition while there are no regulations



Operational/Procedural Highlights

- Consider monitoring or reducing high-touch areas as much as possible:
 - Lobby doors
 - Physical check-in devices
 - Recreational spaces
 - Restroom doors
 - Kitchens
 - Touchscreen maps
- Consider different methods for social distancing:
 - Increase desk or workplace distances
 - Utilize existing social distancing/contact tracing devices for personnel
 - Increase employee awareness and training – Including additional signage
- Limiting entry points to your offices
- Limiting number of employees allowed in the workplace
- Screening personnel or visitors for permitting access to the workplace
 - Self-Attestation surveys
 - Research concerns around privacy violations when storing data or tracking personnel
 - Build policies around failed screening tests
 - Cutting access to personnel temporarily
 - Reporting and storing incidents
 - Process for personnel who failed a test – Medical personnel may be required